

## TERMS AND CONDITIONS FOR PROMOTIONAL OFFERS AT EZCATER

Effective: November 1, 2023

These TERMS AND CONDITIONS FOR PROMOTIONAL OFFERS AT EZCATER (the "Offer Terms") govern the New Relish Customer Offer ("New Customer Offer") and the Relish Referral Offer ("Referral Offer") (together, the "Offers") operated by ezCater, Inc. ("ezCater," "we," "us," or "our").

The [ezCater Terms of Use](#) and [Privacy Policy](#) apply for all promotions, offers, and use of ezCater. In addition, the Offer Terms below apply to each Offer, as indicated.

**General Terms:** For Offers available to new ezCater customers, customers will be disqualified and will not be entitled to receive Offers if ezCater has a record of their name, email, phone number, or credit card having being used for a prior order at the same location or being linked to an existing active or inactive ezCater account or otherwise suspected of fraudulent activity. All deliveries are subject to availability. Offers are not transferable and may not be auctioned, traded, copied, transferred, bartered, modified or sold. Offers cannot be applied retroactively for prior purchases. Offers cannot be combined unless otherwise indicated. Terms are subject to change by ezCater at any time. ezCater reserves the right to modify or cancel an Offer at any time. Void where restricted or prohibited by law. ezCater's computer is the official date/time keeping device for all Offers.

**ezRewards:** The [ezRewards Loyalty Program Terms and Conditions](#) (the "**ezRewards Program Terms**") govern the ezRewards loyalty program (the "**ezRewards Program**") operated by ezCater.. By engaging in any activity that earns you points in the ezRewards Program, you agree to be bound by the ezRewards Program Terms. ezRewards expire one year after your last ezCater order. Points are added to your balance once orders are fulfilled. You must have at least 2,500 points to redeem for an Amazon.com Gift Card. Points earned from ezRewards promotions cannot be combined with any other offers. Points can only be redeemed on orders totalling \$25 or more. ezCater powers online ordering (ezOrdering) on some restaurant websites. Unfortunately, you do not earn ezRewards points for these orders. Restrictions apply to your use of Amazon.com Gift cards. See [Amazon.com Balance and Amazon.com Gift Card Terms and Conditions](#).

**Relish:** Relish is a group ordering platform that allows customer's participating personnel to order individual meals from local restaurants that are delivered to customer's location(s) at a designated drop-off area. Customer chooses the office locations and number of days it will offer Relish as well as the restaurant(s) to order from each day. ezCater may limit the number of restaurant(s) available based on customer order volume. Participating personnel can order via desktop and mobile app. Customer can choose to subsidize all, a portion, or none of a participating personnel's order total ("**Customer Subsidy**"). The Customer Subsidy is applied to the total food and beverage cost of the order (including tax), up to the Customer Subsidy amount. If the total cost of an order is greater than the Customer Subsidy amount, that person must use a credit card to pay for the balance. Unused Customer Subsidy amounts do not roll over to the next meal, day, or week (as applicable). Delivery Fee is \$25 per location, per day, per restaurant in a day's rotation at a location. Additional fees may apply for more than one drop-off area at a location. Order minimum is \$200 food and beverage order minimum per location, per day. Additional minimums will apply for multiple meal types in a single day (e.g., breakfast and lunch). Orders totaling less than the order minimum will be charged at the order minimum amount (collectively, the "**Fees**"). ezCater may modify the Fees and Relish order minimum from time to time upon 90 days prior written notice (including by email). Customer's use of ezCater after the effective date of any fee modification constitutes Customer's acceptance of the modification. Customer will set tip amount (% or specified \$) it pays per delivery. Tip is passed on to the delivering entity (restaurant or delivery partner, as applicable).

## **New Customer Offer Terms and Conditions**

Offer Details: Eligible Customers who sign up for their first qualifying ezCater Relish delivery before December 31, 2023 are eligible to receive 25,000 ezRewards points which may be redeemed for a \$250 Amazon.com Gift Card or discount on a future ezCater order. Qualifying orders must be placed or scheduled no later than December 31, 2023 and delivery must be made no later than January 11, 2024 ("**Qualifying Order**"). This offer is limited to one per customer.

Eligibility: This offer is available to new or existing ezCater customers who either (a) have not used or placed an ezCater Relish order as of October 31, 2023 or (b) are setting up Relish delivery to an additional location that has never received ("**Eligible Customer**").

ezRewards Delivery: Eligible Customers will receive ezRewards points added to their account within 30 days following ezCater's review and confirmation of a completed Qualifying Order in its reasonable discretion.

Expiration: This offer is effective as of November 1, 2023 and will expire on December 31, 2023.

## **Referral Offer Terms and Conditions**

Referral Offer Details: Eligible Referrers who refer, subject to these terms, an eligible Referee to place their first qualifying Relish Delivery before December 31, 2023 are eligible to receive 25,000 ezRewards points which may be redeemed for a \$250 Amazon.com Gift Card or discount on a future ezCater order. For every additional Referee that places their first qualifying Relish Delivery before December 31, 2023, the Referrer will receive 10,000 ezRewards points, redeemable for a \$100 Amazon gift card, up to a maximum of 5 referees and 65,000 ezRewards points, redeemable for a \$650 Amazon Gift Card. Qualifying orders must be placed or scheduled by the Referee no later than December 31, 2023 and delivery must be made no later than January 11, 2024 ("**Qualifying Referral**").

Referee Offer Details: Eligible Referees who sign up for their first qualifying ezCater Relish delivery before December 31, 2023 are eligible to receive 25,000 ezRewards points which may be redeemed for a \$250 Amazon.com Gift Card or discount on a future ezCater order. Qualifying orders must be placed or scheduled no later than December 31, 2023 and delivery must be made no later than January 11, 2024 ("**Qualifying Order**"). This offer is limited to one per customer.

Eligibility: To be eligible, "**Referrers**" must (a) be a current ezCater Relish admin between the period of November 1, 2023 and December 31, 2023 and (b) have an active ezCater Relish account at the time that a Qualifying Order is delivered to an eligible Referee. Eligible "**Referees**" are new or existing ezCater customers who either (a) have not used or placed a Relish order as of October 31, 2023 or (b) are setting up Relish delivery to an additional location that has never received Relish.

Referrals: Referrers must submit the Referee's name, email address, phone number, company, and title to ezCater according to the instructions provided by ezCater.

ezRewards Delivery: Referrers and Referees will receive ezRewards points added to their account within 30 days following ezCater's review and confirmation of a completed Qualifying Referral and associated Qualifying Order in its reasonable discretion.

Expiration: This offer is effective as of November 1, 2023 and will expire on December 31, 2023.