

Coordinate all your deliveries in ezManage.

Delivery Management lets you easily assign orders to your in-house drivers. They get additional tools and both you and your customers get real-time delivery status updates.

Make deliveries better for everyone.

Drivers get

- the ability to contact customers from a masked number (if they need additional info or directions)
- order details automatically sent to their phone
- one-touch navigation

Customers get

- delivery status notifications via text message
- reassurance that their delivery is on track
- a better, more stress-free catering experience

Managers get

- fewer phone calls for delivery status updates
- full visibility once orders leave the restaurant
- photos of the food setup (if taken)

Status

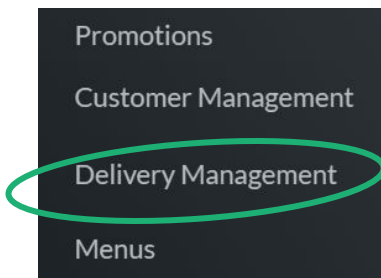
Delivery completed

- ✓ Picked up from restaurant
Completed 5:04 PM EDT
- ✓ Arrived at drop-off location
Completed 5:15 PM EDT
- ✓ Food delivered
Completed 5:28 PM EDT
[View Photo & Feedback](#)

3 simple options to assign & manage deliveries

Assigned drivers will automatically receive complete order and delivery details on their phones and can send customers delivery notifications with the touch of a button.

Delivery Management



Assign all outstanding orders from the Delivery Management tab in your ezManage account.

[\(watch video\)](#)

Order flow

Delivery Details



Follow the prompts to assign a driver as you accept or confirm incoming orders.

[\(watch video\)](#)

QR codes



Scan the unique QR code on the order printout at the time of delivery to self assign.

[\(watch video\)](#)